

Keep Saving Water

Are you struggling to pay for your water consumption?

If you are indigent, the City can assist you by:

- Fixing all your household water leaks FREE of charge (once-off repairs)
- Installing a water management device FREE of charge
- Providing you with 350 ℓ of water daily
- Writing off all your arrears - no limit (once-off)



350 ℓ = 17 x 20 ℓ

buckets of water plus 1 x 10ℓ bucket of water per day

0860 103 089

24/7 call centre

SMS 31373 (max 160 characters)



**CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD**

Making progress possible. Together.

What is a Water Management Device (WMD)?

- An electronic device installed with your water meter
- A programmable device to provide a daily allocation based on affordability
- Enables households to monitor their available water allocation
- A tamperproof device which shuts off when vandalised
- Able to detect water leaks

What is required from you as a new homeowner?

- Understand how to keep your consumption within affordable levels and how to adapt your lifestyle/behavioural patterns
- Regularly check for and repair water leaks
- Always keep a fresh supply of water at hand for emergencies
- Report water leaks and water wastage to the City's 24/7 call centre on 0860 103 089 immediately

Where can I apply for more water?

- Apply for an increase in your water allocation after the property has been transferred into your name at the Deeds Office.
- Visit your nearest municipal finance office.
- Bring along your ID, municipal water account, proof of ownership and proof of total household income.
- The finance department will review your application and provide you with the outcome.
- If your application is successful, your allocation will be increased.



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